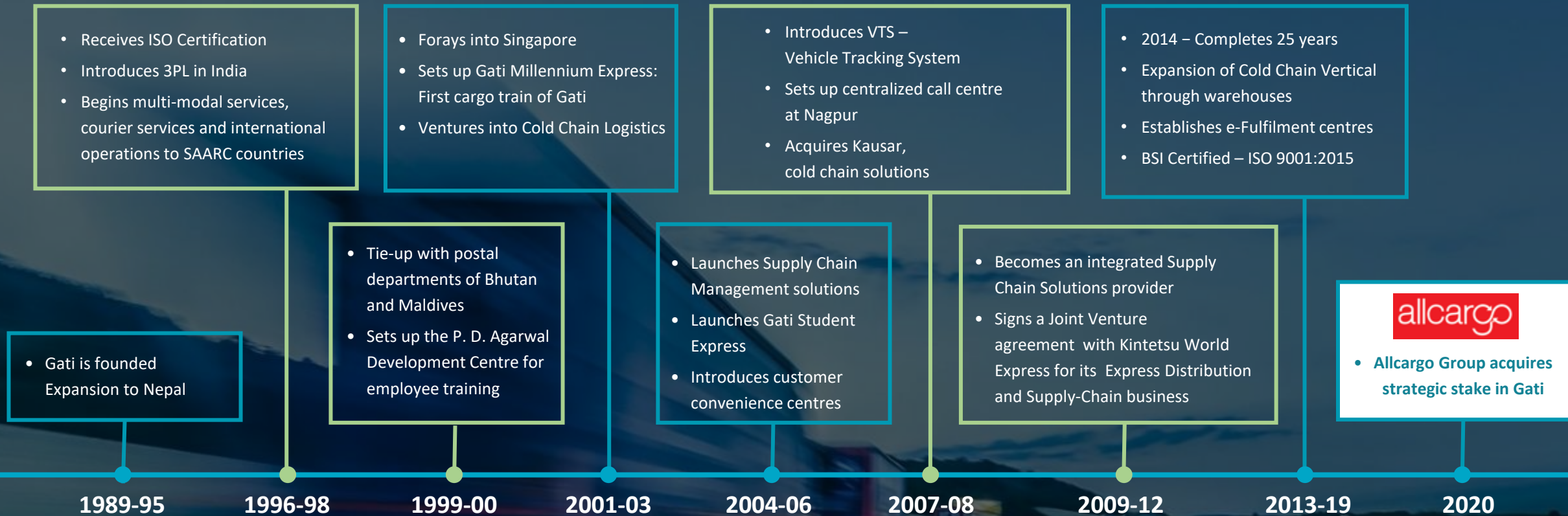




Coverage Spanning
the whole of India

About **AllcargoGATI**

The AllcargoGATI Story



Delivering 7 Million+ Packages a Month
Ground Express | Air Express | Supply Chain



India's Leading Express Logistics and Supply Chain Solutions partner



Presence across
entire supply chain



Wide network
with robust operational
capabilities



Best-in-class IT



Experience
across sectors

The logo for allcargo, featuring the word "allcargo" in white lowercase letters on a red rectangular background.

+

The logo for GATI, featuring the word "GATI" in blue uppercase letters in a bold, italicized sans-serif font.

End-to-End solutions

With the unrivalled strengths of the world LCL leader by its side

- Over 30 years of experience
- End-to-end solutions tailored to meet every logistics need
- A truly global presence with over 300 offices in more than 180 countries
- Trusted by some of the world's leading organisations
- The latest technological support at every level

The logo for ECU360, featuring the text "ECU360" in blue and orange, with the tagline "SHIP WITH A CLICK" in blue below it.

The Pillars of AllcargoGATI



Shashi Kiran Shetty

Founder and Executive Chairman, Allcargo Group

A visionary industry veteran leading the group to success in 180 countries and a coverage spanning the whole of India.

Mr. Shetty believes in embracing change, adopting digital technology and fostering collaboration with all stakeholders. He is a philanthropist and an avid golfer.

The Pillars of AllcargoGATI

Experienced And Proven Leadership Team

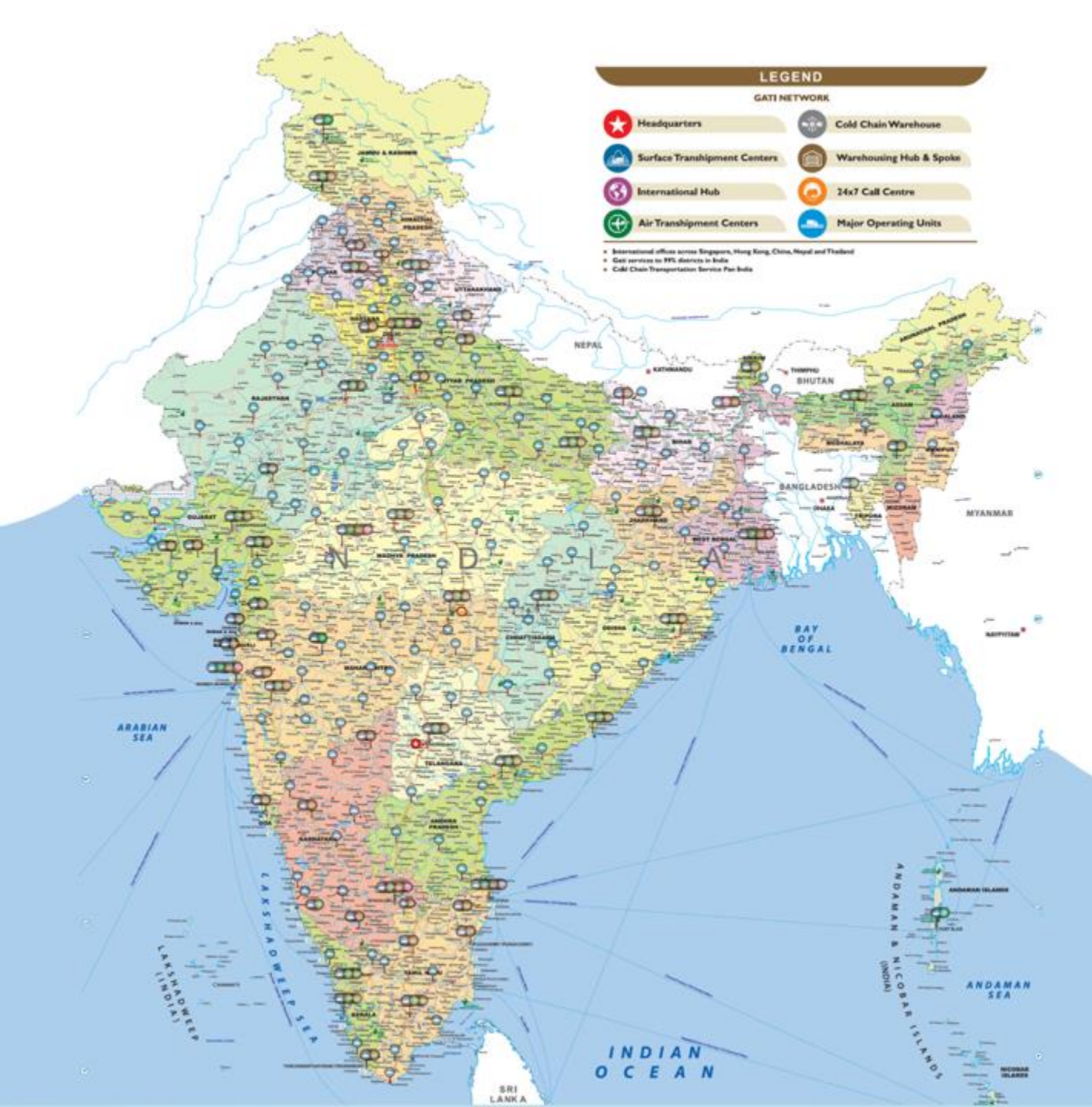
Gati is led by a visionary management and senior leadership team of seasoned professionals, with wide-ranging experience and expertise in their areas of specialisation.



Adarsh Hegde
Managing Director, Allcargo



Pirojshaw (Phil) Sarkari
MD and CEO, Gati Ltd.



An Unparalleled Reach across India

Our pan-India presence gives us the unparalleled ability to connect your business to every corner of the country. With AllcargoGATI, your business can literally have India covered.

- **Coverage** spanning the **whole of India**
- **Over 700 districts** served
- **Over 19,000 PIN codes** reached
- **Over 600 offices** across India

An unmatched global power at your service

Head Office and
Indian Sub-Continent Regional Office



Over **300** offices in
more than **180**
countries

Over **2400**
trade lane connections

Over **5 million sq.ft.**
of warehousing space
across **69** locations
in India

Over **10,000** experts
at your service globally



Our Services

With solutions designed for your profits



NVOCC

Boost your trade across the globe with our LCL/FCL solutions



Ground Express

With 5000+ Trucks, 600+ Offices, 33 Air Centres, 12 Rail Centers, we deliver to 99% of India



Air Express

Smooth and reliable end-to-end movement of your cargo



Container Freight Stations (CFS)

India's widest CFS network



Logistics Parks

State-of-the-art logistics parks designed for your growth



Contract Logistics and Chemical Warehousing

Over 69 Grade A warehouses Pan-India



Ground Express

- Complete range of Ground Express services that give you the freedom of choice
- Multi-modal delivery to across the country
- Move time-sensitive parcels, freight or special cargo

The Advantages



Customised end-to-end logistics solutions



Unparalleled reach that covers all of India



State-of-the-art tracking services



Quick and trusted claim process



Over 5,000 trucks and rail services



Over 600 offices



Reverse logistics expertise



Guaranteed on-time deliveries



Air Express

- Convenience of a nationwide reach, backed by last-mile deliveries to your destination
- Customized solutions for requirements across industries
- Strategic alliance with some of India's leading airlines to offer more than 1500 departures a day

The Air Express Advantage



Smooth connectivity with no cooling period



Customized solutions for your requirements



Unmatched convenience – multiple cut-offs, late pickups, next day deliveries



Tie-ups with India's leading commercial airlines



Temperature-controlled movements



Supply Chain Management Solutions

- Seamless management of your supply chain
- Services to add value at every stop
- Strong infrastructure with support that offers

Shop floor automation

World-class material handling

Racking and conveyor belts

Tech-enabled Warehousing solutions

The Supply Chain Advantage



Best-in-class Warehouse Management System



Integrated Warehousing and Distribution



Option of order and inventory-based models



Inventory and purchase order management



Customised solutions for multiple industries



And special services for special needs

- **Laabh**
Surface deliveries for cargo up to 20kg
- **Student Express**
Special services with special discounts for students
- **Bike Express**
Geared to move your bike for your convenience

**The unmatched
advantage of AllcargoGATI**

The AllcargoGATI Experience

AllcargoGATI's end-to-end supply chain solutions are built with over 30 years of experience and the expertise of a dedicated team of professionals spread across the country.

Our dedicated team across India comprises of

- **Over 3,100 associates**
- **24x 7 customer care team**



End-to-end Services
- Multi-modal services across road and air



Experience across industries



Over 500 Pick-up Points and Deliveries to over 19,800 pin-codes



Network of over 600 offices, including 31 large hubs



**Driven by
Technology**



Technology & Communication

Work Flow Based Operation Modules

- Load, Delivery, and Pick-up planning modules that help us plan ahead
- Metric Monitoring dashboards available at all operating units to keep track of network, stock and monitor service levels
- Real-Time Monitoring and Control of Remote Locations

Mobile Applications and Tablets

- Ensures faster pick-up times through remote pick-up delegation to concerned area associate
- Data integrity is ensured as all applications are linked with central data servers
- Docket entry and printing at customer's site enabling faster pick-up
- Delivery information captured along with POD image

AllcargoGATI Genie

- Genie assists our customers with all the information they want about their cargo, all they have to do is send 'Hi' as a WhatsApp text and let Genie assist them with anything they need.

Digital payment

- Customer's convenience and efficiency are what matters to us at Gati. This is why our new modes of digital payment give you the comfort of paying for your cargo movement, the way you want.



Technology & Communication

IT Network

- All our Distribution Centers are networked via GEMS (Gati Enterprise Management System) Real-time ERP

Advanced Tracking Systems (Vehicle & Packages)

- Centralized Network Monitoring cell and 24/7 real-time Vehicle Tracking System
- App Based, online, SMS and E-mail Tracking options for customer
- IVR Based shipment tracking System

Bar Code Scanners

- Ensures periodical stock taking at all distribution centers
- Faster scanning of POD and Quick identification of missing shipments

Online Customer Portal

- Single window platform to keep track of all shipments and transactions
- Real-time updates of your shipment
- View & Download Invoices and monitor service levels & track of payments and outstanding bills

**At your service
24X7**



Customer service that promises excellence

Our end-to-end supply chain solutions are built with a dedicated customer support team committed to ensuring a seamless experience, every time.



Dedicated team
of customer
service
executives



24x7 support



Guaranteed
grievance
resolution



Just say 'Hi'



Introducing **Genie**

Genie gives you the ability to get cost estimates, transit times, tracking updates, and complaint directly on your mobile phone.

All you need to do is send **'Hi'** to **74000 12000** and let Genie assist you with anything you need.



Awards and Accolades



Our Accolades and Certifications

Company of the year
World Leadership Congress & Awards

Overall Excellence in Logistics & Supply Chain
CII SCALE Awards

5S Excellence Award Supply Chain excellence
Best 3PL Services

Most Inspiring Entrepreneur
NTIE

CIO Power List
Centre of Recognition & Excellence

Customer Centric Bossiness Part

Power Brand
Planman Media

Continuous Improvement
Asia Manufacturing Supply Chain Summit

Road Transportation
Indian Chamber of Commerce

Company of the Year | Innovator of the Year
Best Road Service
ELSC Awards

Best Transporter
Honda

Best CSR Project
PSRI

**Customers
across industries**

Trusted by some of India's best

7 of the top 10 Auto companies including



Top 7 electronic companies including



5 of the top 7 Pharma companies including



3 of the top 5 FMCG companies including



All e-commerce Platforms including



Major Cold-Chain Clientele



Centralized Distribution Model



Thank You



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